



A Shaw Industries Group, Inc. Company

## Limited Commercial Wallcovering Warranty

Shaw Industries, Group, Inc. dba CROSSPOINT Fabrics company, (hereafter referred to as "CROSSPOINT Fabrics"), warrants its first quality commercial wallcoverings to be free from defects in workmanship, material and construction at the time of manufacture, subject to proper selection and installation. We warrant the material meets our specifications at the time of manufacture. The rolled goods color will meet commercial standards for color match within a dye lot; there may be slight variation from marketing collateral, samples, pictorial representations or different dye lots.

### **DEALER/DISTRIBUTOR/MANUFACTURER**

If any defects in the quality and workmanship of the product are found upon delivery of the goods, your CROSSPOINT Fabrics' Sales Representative is to be contacted immediately for review and your claim is to be filed in writing within 1 year of delivery to Shaw Industries, Inc. claims area of Financial Services. Do not return the goods without a prior written authorization number from CROSSPOINT Fabrics. The liability of CROSSPOINT Fabrics under this warranty is limited to repair, replacement from current lines or credit to your account for product found to be defective by CROSSPOINT Fabrics.

### **END USER**

If any believed defects in the quality and workmanship of the product are found upon delivery of the goods, you should contact your CROSSPOINT Fabrics Dealer immediately to report your claim. Your CROSSPOINT FABRICS Dealer will then submit your claim to CROSSPOINT Fabrics for further action.

Adjustments will be limited to claims presented in writing. Claims must identify invoice number, date, style name/number, color; roll number, yardage involved, alleged defect and location of wallcovering. Adjustments will be contingent upon CROSSPOINT Fabric's examination of product disclosing that a defect in the quality and workmanship of the product exists, which is not a result of improper selection, application, installation, cleaning, abuse, or negligence in storing, handling and transportation.

CROSSPOINT FABRICS warrants the wallcovering will be of the quality and specification stated at the time of manufacture. Any recommendations made by CROSSPOINT Fabrics concerning applications are believed to be reliable and within industry standard practices and makes no other warranty of results. These products are designed solely for interior applications.

To process a claim under this warranty, contact CROSSPOINT Fabrics and Shaw Industries, Inc.'s Claims Team directly at Shaw Financial Services 888.355.8990 or 706.275.5536, Dalton, GA.